

April 13, 2008

Dr. Sorboro,

Thanks much for the follow up call. I must admit that originally scheduling the "heavy duty" cleaning appointment made me feel mostly apprehensive. It was not an appointment I was looking forward to based on the description alone. However, afterwards, I was so pleasantly surprised by how well the entire procedure went.

You and your office staff surely have this procedure "down to a science", and you all definitely know how to make the patient feel comfortable. Your SKILL is an absolute GIFT because by Friday evening I felt 98% back to myself once the Novocain wore off! I was able to attend a seminar my husband and another doctor were presenting that evening.

By Saturday morning, there was only the slightest bit of sensitivity; no pain medication was necessary, not even aspirin. Even when gently brushing my teeth not one drop of blood was evident. Lastly, the area you "filed down" is feeling phenomenal and is no longer an annoyance to my tongue! I wish I had known that could have been done months ago.

I feel so thankful that our good friend, Scott Arndt recommended you. Hopefully, the follow up will show some improvement in two weeks. At any rate, you have surely found yourself a new patient, and I would happily recommend your office to others. I would never fear that treatment again. THANKS to all of you for making it run so smoothly!

Appreciatively,
Jan DeLuca